

Departments

Mayor and City Council

The legislative body for the City of Spokane Valley, the Mayor and Council hold the authority to enact laws and policies regulating local and municipal affairs on behalf of the citizens they represent.

Executive & Legislative Support

Under the direction of the City Manager who serves as **the Council's chief policy advisor, this department is** responsible for carrying out the policies and goals set by the City Council, providing leadership, direction and planning for the city organization. This department also includes the offices of the City Attorney and the City Clerk.

Operations & Administrative Services

This department provides operational and administrative coordination for the City of Spokane Valley, including Contract Administration, Finance, Human Resources, Information Technology, Public Information and Reception.

Community and Economic Development

Responsible for development related services, the Community Development Department is responsible for land use planning, zoning, development regulations, development engineering, development permits, building inspections, code compliance, shorelines, floodplains, and services related to work in the public rights-of-way.

Parks & Recreation

The Parks & Recreation Department is responsible for the development and management of City parks, pools and recreation programs, as well as CenterPlace Regional Event Center, which is the home to the Spokane Valley Senior Citizens Center.

Police

In partnership with the Spokane County Sheriff's

Office, the Spokane Valley Police Department provides public safety services, including law enforcement, emergency communications and related services.

Public Works

The Public Works Department is responsible for **managing the City's transportation and stormwater** systems, including their maintenance and repair; long range transportation planning; design and construction of capital improvements; traffic management; and snow removal.

City offices are open from 8 a.m. to 5 p.m.
Monday through Friday, except holidays.



City Hall
11707 E. Sprague Ave., Suite 106
509-921-1000
cityhall@spokanevalley.org

Permit Center
11703 E. Sprague Ave., Suite B-3
509-720-5240
permitcenter@spokanevalley.org



Spokane Valley Police Precinct
12710 E. Sprague Ave.
Emergencies: Call 9-1-1
Crime Check: 509-456-2233
Business: 509-477-3300
spokanevalleypolice@spokanecounty.org
(also home to municipal court)

CenterPlace
Regional Event Center
2426 N. Discovery Place
509-688-0300
centerplace@spokanevalley.org



(also home to
Spokane Valley Parks & Recreation
and Spokane Valley Senior Center)



City of Spokane Valley
11707 E. Sprague Avenue, Suite 106
Spokane Valley, WA 99206
PH: 509-921-1000 FAX: 509-921-1008
cityhall@spokanevalley.org
www.spokanevalley.org
February 2015

Who Does It? A Guide to City Services



*A community of opportunity where
individuals and families can grow and play and
businesses will flourish and prosper.*

For more information, visit our website at
www.spokanevalley.org



If you are unable to find the number you need from the listings **here, log onto the City's website, www.spokanevalley.org**, or call 509-921-1000 for assistance.

Alarm System Registration.....	toll-free 877-314-1891
Animal Control—call SCRAPS.....	477-2532
Building—see Permits	
Burn permits/bans—see Fire	
Business Licenses/Registrations.....	921-1000
• Home-based business.....	720-5031
CenterPlace Regional Event Center	688-0300
City Clerk	720-5102
City Council.....	720-5106
Contact with comments or concerns about City government, laws, budget, City Council actions, etc.	
City Hall.....	921-1000
City Manager.....	720-5108
Contact with comments or concerns about City administration and services, such as streets, police, parks, customer service, etc.	
Complaints/Reports	
• Abandoned/junk vehicles	456-2233
• Animals, dangerous	477-2532
• Animals, road kill	921-1000
• City customer service.....	720-5200
• Graffiti—call Crime Check	456-2233
• Noise/Nuisances	720-5032
• Obstructions in road or right of way.....	921-1000
• Potholes/Road/street repair	921-1000
• Weeds/vegetation—see Noise/Nuisances above	
Crime Check (non-emergency crime reports).....	456-2233
Departments/Divisions.....	921-1000
• Building	720-5240
• Capital Projects.....	720-5003
• City Attorney.....	720-5105
• City Clerk	720-5102
• City Council.....	720-5106
• City Manager	720-5108
• Code Compliance.....	720-5032
• Community & Economic Development.....	720-5301
• Development Engineering.....	921-1000
• Finance	720-5044
• Information Technology	720-5050
• Operations & Administration	720-5108
• Parks & Recreation.....	688-0300
• Permit Center	720-5240

• Planning & Zoning	720-5310
• Police—Business	477-3300
• Police—Crime Check	456-2233
• Police—Emergency	9-1-1
• Public Information.....	720-5411
• Public Works	720-5008
• Stormwater.....	720-5005
• Street Maintenance.....	921-1000
• Traffic Engineering	720-5011
Dump—See Solid Waste	
Economic Development	720-5301
Emergencies.....	
• Ambulance/Fire/Police	9-1-1
Fire	
• Fire emergency.....	9-1-1
• Spokane Valley Fire Department #1.....	928-1700
• Burn bans/permits—call Burn Info Line.....	477-4710
Garbage—See Solid Waste	
Graffiti—Call Crime Check.....	456-2233
Information.....	921-1000
Library—Call Spokane Co. Library Dist.	893-8400
Licensing	
• Business.....	921-1000
• Vehicle or driver—check your local telephone directory under Washington State Department of Licensing	
Municipal Court/Traffic Tickets.....	477-3390
Parks & Recreation.....	688-0300
• CenterPlace Regional Event Center.....	688-0300
• Parks/park facility reservations.....	688-0300
• Pools.....	688-0300
• Recreation programs.....	688-0300
• Senior Center	926-1937
• Special Event Permit.....	688-0300
Permits	
• Building permits	720-5240
• Burn permits—see Fire	
• Business permits/registration.....	921-1000
• Certificates of occupancy.....	720-5240
• Demolition permit	720-5240
• Inspections.....	688-0054
• Land use/development permits	720-5310
• Park facility usage permit.....	688-0300
• Plans review.....	720-5240
• Right-of-way permits/inspections.....	720-5025

• Sign permits	720-5240
• Special event permit.....	688-0300
Pet Licenses.....	477-2532
Planning & Zoning.....	720-5310
• Development and land use	720-5310
• Planning Commission.....	720-5301
• Shorelines.....	720-5335
Police	
• Emergency.....	9-1-1
• Non-emergency—Call Crime Check	456-2233
• Spokane Valley Precinct business office.....	477-3300
Pools.....	688-0300
Pothole Report Line.....	921-1000
Public Records Requests.....	720-5102
Public Works	720-5008
• Bridge/road/street construction.....	720-5003
• Snow plowing/deicing concerns.....	921-1000
• SnowInfo Hotline	720-5311
• Stormwater (drains, flooding, etc.)	720-5005
• Stormwater Hotline (contaminants).....	688-0321
• Street Maintenance (potholes/sweeping/etc)	921-1000
• Traffic Alert Hotline	720-5311
• Traffic Engineering (signs, signals, etc.).....	720-5016
Recycling—Spokane Valley University Transfer Station	924-5678
Senior Center.....	926-1937
Sewer—Spokane County Utilities	477-3604
Sign Permits—see Permits	
Snow plowing—see Public Works	
Solid Waste	
• Collection	
• Commercial Roll-off container service, call Sunshine Disposal & Recycling, Inc.	924-5678
• Residential, apartments/condos, commercial/industrial, call Waste Management	1-877-466-4668
• Spokane Valley University Transfer station	924-5678
Streets—see Public Works	
Transfer Station—see Solid Waste	
Utilities—utilities in Spokane Valley are provided by independent entities. Check your local telephone directory, your realtor, or the City's website, www.spokanevalley.org , to find providers for:	
• Cable television, natural gas, power, water, telephone/cell services	
• Sewer—See Sewer above	
Zoning—see Planning & Zoning	